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## Participant Information Sheet

### Invitation

You are invited to participate in a research study called *Feasibility and acceptability of a virtual clinical pharmacy service (VCPS) in a tertiary metropolitan hospital*

### Who is doing this project?

Project team: Shannon Nott, Ged Hawthorn, Brett Chambers, Lesa Towers, Chris Doran, Chris Oldmeadow, Jo-Anne Brien, Julaine Allan, Alice Munro, Georgina Luscombe, Emma Webster, Clare Coleman

Organisations: Sydney Local Health District, Western NSW Health District, Far West Health District, Central QLD University, Hunter Medical Research Institute, University of Sydney

### What is the purpose of this study?

We are conducting a research project to evaluate the provision of hospital pharmacy services (VCPS) via video link to patients in elective orthopaedics (Q6E and Q7E wards) at Royal Prince Alfred Hospital. The aim of the virtual pharmacy service is to improve medication use for patients in hospital where they do not have an onsite hospital pharmacist.

### What does this study involve?

If you see a pharmacist via video link you will be asked to complete a short survey while you are in hospital to provide feedback on your experience. We will send the survey to your smart phone to complete via a secure electronic platform. Your feedback will help us review how care is delivered and improve it.

### Why have I been invited to participate in this study?

You are eligible to participate in this study because you are a patient in elective orthopaedics (Q6E or Q7E) at Royal Prince Alfred Hospital where the virtual pharmacy service is operating.

### Do I have to participate in this study?

Participation in this study is voluntary. It is completely up to you whether or not you participate. If you decide not to participate, it will not affect the treatment you receive now or in the future. Whatever your decision, it will not affect your relationship with the staff caring for you. You can withdraw consent and stop participation at any time without giving reasons.

### How is this study being paid for?

This project is funded by the NSW Ministry of Health Translational Research Grants Scheme.

**Are there any good things about being in the study?**

This study aims to further our experience with pharmacy telehealth and may benefit the community by developing recommendations for best practice. The study will also help Sydney Local Health District and other health services evaluate and plan future virtual services including pharmacy telehealth.

**Are there any bad things about being in the project?**

This study will take up some of your time, but it won't cost you anything or it is not anticipated to cause any problems.

**What will happen with the information collected during this project?**

All of the information that we have from the project will be stored in a safe place and we will look after it carefully. We will not ask any information that may identify you and all responses will be anonymous and strictly confidential. We may also develop a report and submit it to an academic journal for publication; however information will be provided in such a way that you cannot be identified.

**Will anyone else know I was in the study?**

No identifiable information is collected about you in connection with this study, however the people treating you in hospital will know whether or not you are participating in this study. While all effort will be made to maintain confidentiality due to shared patient rooms, we cannot absolutely guarantee this.

**What if I am not happy with the project or the people doing the project?**

This ethical aspects of this research have been approved by the Greater Western Human Research Ethics Committee (HREC) of the Western NSW and Far West Local Health Districts. The conduct of this study at the Royal Prince Alfred Hospital has been authorised by the Sydney Local Health District. Any person with concerns or complaints about the conduct of this study may also contact the Research Governance Officer on 9515 7899 and quote protocol number X21-0117.

You can contact the project supervisor, Shannon Nott on (02) 6378 6272 or email [Shannon.Nott@health.nsw.gov.au](mailto:Shannon.Nott@health.nsw.gov.au)

**This sheet is for you to keep.**